For Immediate Release

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TCT in Wyoming Upgrades Legacy Video Systems with MG-TV

Basin, WY - TCT, a rural telecommunications cooperative serving a large area of north central Wyoming and southwestern Montana, has chosen the Innovative Systems MG-TV Streaming solution to deliver their new app-based video service branded as TCT Now.

Headend Manager Nicole Pederson said TCT has many smaller communities that are now benefiting from fiber optic deployments and the Innovative Systems HLS product provides a better way to deliver video without the burden of traditional Set Top Boxes. The acquisition of several video operators running different systems motivated TCT to look at a unified video service for more efficient support, and features like restart TV, pause live TV, and Cloud DVR.

Pederson stated that since TCT deploys the TV Now service using the existing consumer devices in the home, their customers were already doing self-installs on their Roku and Amazon devices pre-Covid.

Pederson adds, since customers will only have access to their video using the TCT Now app, they have been able to educate customers on how they can get all their video programs without changing the input on their TVs. Pederson says staff-wise they get stretched thin, but what has made things much easier for TCT is the live phone support that they receive from Innovative Systems, she adds, "The Innovative support is amazing, with this being a new service for our customers and staff, we can bring them anything and they are always ready to help us."

About TCT
Formed in 1953, TCT provides business and residential communications services to Wyoming and Montana customers in the Big Horn Basin. Visit their website: https://www.tct.net

About Innovative Systems
Innovative Systems is a leading vendor of solutions for North American communications providers with over 800 deployed systems. eLation™, our OSS solution, includes integrated billing, financials, staking, and mapping. The InnoStream™ MG-TV is our one-platform approach to video solutions such as Middleware, VOD, Cloud DVR, Restart TV, Live Streaming, Conditional Access, and the new IS-5041W set-top box. The APMAX™ hardware platform provides enhanced voice and hosted business solutions. For more information, visit www.innovsys.com

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