



FOR IMMEDIATE RELEASE

**EQUINOX PROVIDES REVENUE PROTECTING SOLUTION FOR MIDCONTINENT®
COMPANY LICENSES PROTECTOR FRAUD MANAGEMENT SYSTEM**

(NASHVILLE, TN) January 14, 2015—Nashville-based Equinox Information Systems announces that Midcontinent Communications®, the fastest Internet Service Provider in America (as named by PCMag.com in September 2014*), has chosen the Protector fraud management solution (FMS) from Equinox. [Protector](#) is widely recognized as the industry's most reliable and affordable tool for combatting telecommunications fraud and is used by Equinox customers to process hundreds of millions of call records per day. Midcontinent selected Protector as part of a recent project initiate seeking an automated solution for mitigating financial risk associated with toll fraud.

“One goal for this project was to add investigation tools and case management functionality to our current FMS efforts,” said Andi Livingston, Telecommunications Revenue Analyst from Midcontinent. “Equinox clearly demonstrated Protector’s ability to deliver this functionality, and their team took the time to really understand our specific project requirements so they could deliver the best solution.”

The automated FMS provides real-time fraud protection by monitoring records for events outside of acceptable usage thresholds. When such events are detected, Protector immediately alerts. Because it employs dynamic usage profiling and proprietary monitoring metrics, Protector detects all fraud types—even the newest schemes—across all customers and call types. The system’s robust business rules and scoring metrics offer a great degree of granularity when it comes to monitoring and alerting.

“Protector is a time-tested, market-proven solution,” explained David West, Executive Vice President of Equinox Information Systems. “We appreciate the opportunity to demonstrate its abilities, but more importantly, are grateful for the trust Midcontinent has placed in the entire Equinox team.”

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About Midcontinent Communications

Founded in 1931, Midcontinent Communications is the leading provider of Internet, Cable TV, Phone, Home Monitoring and cable advertising production in the Upper Midwest. More than 300,000 residential and business customers count on Midcontinent services in 335 communities in Minnesota, North Dakota, South Dakota and Wisconsin. In September 2014, PCMag.com* named Midcontinent the fastest Internet in the country. Midcontinent is investing in even more advanced gigabit Internet technology, which will be delivered to most customers by the end of 2017. Visit www.midco.com to learn more about Midcontinent and how the company gives back to the communities it serves.

About Equinox Information Systems

Since 1986, Equinox has helped telecommunication customers around the globe stop fraud, mediate usage data, manage expense, and optimize revenue. Protector has well earned its reputation as the most reliable and affordable FMS on the market, saving carriers hundreds of millions of dollars annually in fraud losses. The company’s data mediation, fraud management, revenue/expense management, routing assurance, usage analytics, network analysis, and custom application development solutions are currently deployed in virtually every sector of the telecom industry, including cable telephony, wireless, wireline, rural independent, CLEC, and wholesale providers. To learn more, visit www.equinoxis.com.

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